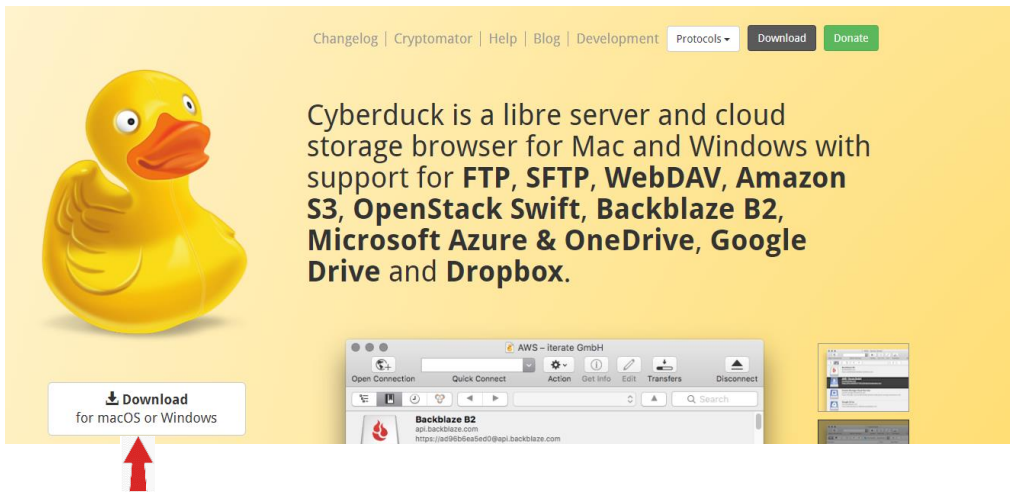


# ACCESSING FILES FROM HOME

Below are instructions for a FTP software that allows remote users (students) to access their files and download. \*You can only access files that were saved to your G: or S: drive, not from a desktop/downloads folder etc. This is a one-way transfer: you can download your files from NYSID, but cannot upload files back to the servers.



1. Go to: <https://cyberduck.io/>

Click Download for macOS or Windows button underneath the duck.

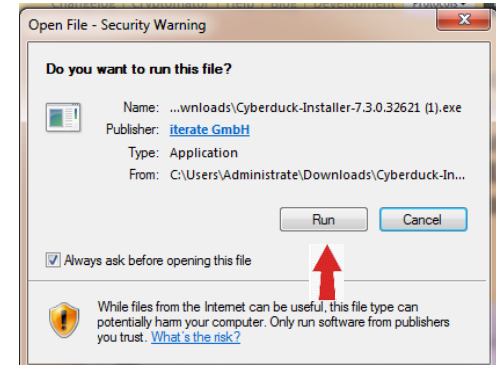


2. Select and download by clicking on 1 of the below 2 options for your OS

Download [Changelog](#)

 <b>Cyberduck for Windows</b> Cyberduck-Installer-7.3.0.32621.exe Version 7.3.0, 27 Mar 2020 MD5: 15e27c17775963f4e790b33503d25c29 Windows 7 or later required.	 <b>Cyberduck for macOS</b> Cyberduck-7.3.0.32621.zip Version 7.3.0, 27 Mar 2020 MD5: 5540fe584fa86a190e3243ce47c369e macOS 10.7 or later on 64bit Intel required.
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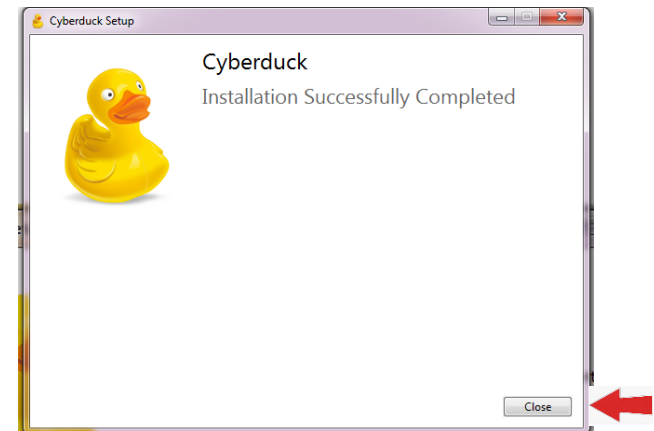
3. Once you've downloaded the installer, Open it and click run



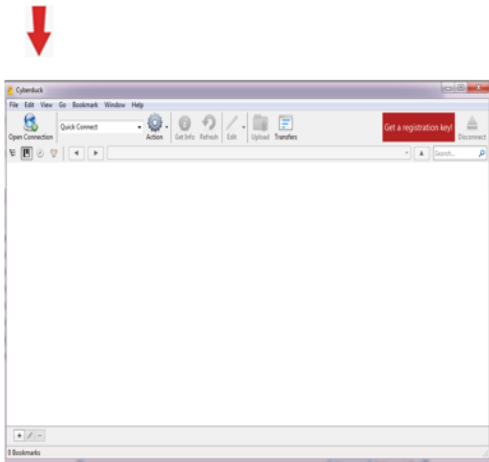
4. Then Install



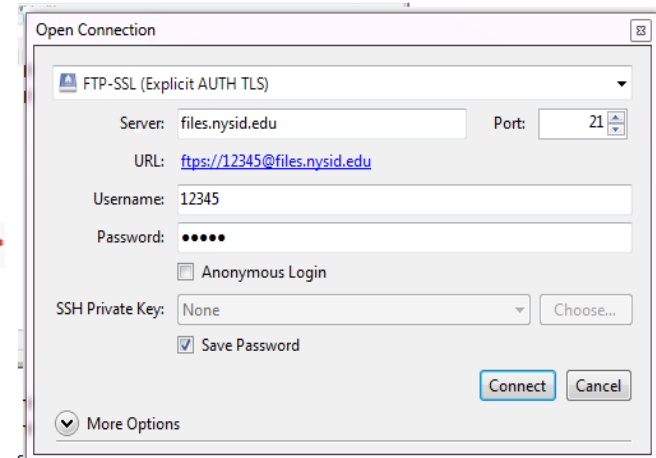
5. Once Done, Click Close.



6. Open Cyberduck and click on open connection



8. Fill out this box with the following information. The first drop down box should say: FTP-SSL (Explicit AUTH TLS). Your username will be your ID number and same password you use for the NYSID PORTAL. Server is [files.nysid.edu](https://files.nysid.edu) \*Note, if you change your password on the portal it will not update on this application



7. You will get this box.

Once Done, Click connect and you will have access to all of your Files from your Drives.

\*Note, this is a free product, if you get this message when done, simply click the X out button.

